

Trade Notice

**Office of the Commissioner of Customs & Central Excise,
Hyderabad-III Commissionerate, Hyderabad-500 004.**

Trade Facility No.2/2008

dated: 11.06.2008

Sub: Setting up of "Online facility Centre - Reg.

As a trade facilitation measure an online facility centre is being put in place to answer queries from trade & industry situated in the jurisdiction of Hyderabad-III Commissionerate. The e-mail addresses for seeking clarification are as under:

Service Tax matters: Commissionerate3servicetax@gmail.com

Centra Excise matters: cex_hyd3@yahoo.com

2. The service providers/manufacturers should furnish the following details while sending their queries:
 - i. Name:
 - ii. Address:
 - iii. Phone No:
 - iv. PAN No. (Optional)
3. The department will process the queries at a senior level and clarification will be sent to the individual/unit concerned. All efforts will be made by the department to answer such queries within three working days of the receipt.
4. The basic objective of the facility is to, interalia, help small tax payers/small assesseees/service providers to comply with tax laws. The facility centre is not a forum for grievances redressal. Trade and Industry are advised to use the Public Grievance Committee available in the Commissionerate for such matters.

B.B. Prasad
Commissioner